

INNOVATIVE SERVICES, INC.

SEPTEMBER 2023

CEO CORNER: Dear ISI Team,

There is newness and excitement in the air. We've made improvements and changes that will positively impact the team. This past Monday we welcomed our new VP of HR, Lynn Smits, to the team. Lynn brings a wealth of experience and cares immensely about the population we serve. Get to know Lynn when you are able, and you will be happy you did! We will also soon move a group of NE Mental Health programs into a new space in anticipation of growth. Finally, we made the hard decision to close ISI's Diversion program due to funding and other issues. To those who helped so many in need through this important program over the years, we thank you sincerely for working hard and caring so much for others.

September was filled with events for clients and staff. Baseball games were the perfect spot for us - you know you are doing something right when a client is completely happy. We saw a lot of smiles and heard rave reviews. Some held hands with our caretakers the entire game - it was so sweet. Those small moments make it all worth it! We also co-hosted a discussion event about inclusion and what inclusion means for our population. The discussion was led by clients from Innovative, CP Center, Aspiro, Curative, and Options. Barriers to inclusion discussed at this event will be shared with legislators.

Fall is full of events. There will be pumpkin carving and pizza parties, Grateful for You and Exceptional Employee Awards (over 200 nominations!), along with an anniversary recognition dinner for those hitting their 10- and 15-year anniversaries. It's certainly a fun time of the year, so we hope you will enjoy it with us as you continue to the most important work of all - taking care of our clients in need. Thank you for all you do!



Michael

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Timber Rattlers Baseball Game!

As part of our commitment to engage our clients in the community, we organized a company baseball game outing! It was a home run event that brought staff and clients together for an afternoon of fun. A lunch was provided and enjoyed together. Watching the game was filled with laughter and cheers!



Waupaca Area Staff Appreciation!

Waupaca leadership hosted a wonderful appreciation picnic event for their staff!
"It was so nice to be able to show our appreciation for everything our staff does." - Michelle Herrera, Gateway Manager





Inclusion of People with Disabilities Community Conversation

Innovative Services, Emerging Abilities, Grounded Cafe, Curative Connections, We All Rise, Wisconsin BPDD, and Options recently held an important conversation about the inclusion of people with disabilities within our community. This discussion brought together community members, advocates, and experts to explore ways we can create a more inclusive community. We will continue to work collaboratively to implement positive changes and make a meaningful difference.

