

INNOVATIVE SERVICES, INC.

OCTOBER 2023

CEO CORNER: Dear ISI Team,

Most importantly, thank you for the excellent work you do for clients! Your dedication to our populations makes a world of difference. Day in and day out we help clients whose lives are enriched because of our care. Many could not live without our support - what we do is important! In visiting houses and programs, meeting in offices, or celebrating at the Exceptional Employee Awards, I've been so impressed with our team. 200 of you were nominated for our employee of the year, and we celebrated 7 winners in Stevens Point. Congratulations winners and everyone for doing terrific work!

In October, houses statewide celebrated Halloween, and there was a fall fun Bingo event in Green Bay. October 26-27, nearly 100 ISI leaders will join together in Keshena for a Grateful for You leadership training event. You may have noticed that ISI has begun strategic planning. We sought your input as well as input from clients, families/guardians, MCOs and counties, the board, and legislators. Your ideas and opinions will shape ISI's direction for the next three years.

As we come to year's end, our nonprofit is doing well. Administratively we have the right people with the right talents to help the team. We will maintain our licensed programs and finally have hired more of the staff we need. Our Community Supported Living team continues to provide excellent services statewide and will grow as much as possible. Various mental health services are delivered daily throughout the state, and recently a few programs in northeast Wisconsin combined into one office in Green Bay. With mental health services in high demand, those programs are poised to expand as well. Happy Halloween!



Michael

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Gateway Halloween Party!

Gateway hosted a Halloween Decade-Themed Party that was an absolute blast, and we've got the photos to prove it! From the groovy '70s disco vibes to the rad '80s neon and all the way to the grunge-filled '90s, the guests went all out to represent their favorite decades. Thanks to all who created and attended this event. Thank you to all homes who made Halloween special for their clients. Happy Halloween!



Grateful For You Event



We are thrilled to share a glimpse of our ISI company leadership retreat, "Grateful For You" With over 100 team members in attendance, it was an event filled with inspiration, camaraderie, and laughter.

Our attendees had the opportunity to listen to insightful speakers who shared their experiences and offered valuable insights. Followed by a delightful dinner!

The evening was lit up with laughter and joy as a comedy show provided for evening entertainment.





Halloween Bingo Bash!

Thank you to all staff and clients who were able to make it to our Halloween fun! Pizza, bingo games, and prizes were enjoyed by all. Thank you for making it a memorable event, and we look forward to more exciting gatherings in the future.



Apples & Cider!

OSCM Erica Jansky from our San Luis Office visited staff and clients in the central part of the state recently, bringing apples and cider from a local orchard as a treat. Her visits included CSL programs Bush Court, Olive, Rapids, and 7th Street; CCS programs Marigold and Gateway, and AFH Golke.





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New ISI Team Member!

Please give a warm welcome to Shannon Moran!

Shannon will be joining us as an Education & Quality Coordinator. Our commitment to quality and compliance just got stronger with the addition of our new team member!

Shannon's favorite things in life is her grandchildren and traveling with her husband.



Mental Health: By Thomas Feryance

We all experience Anxiety occasionally in our lives. Normal anxiety happens when we are in a stressful situation or life events that out of the norm. When this happens, the anxiety will go away after the event has passed. When this becomes a concern is when the anxiety gets to the point when one has intense emotional reactions to events or even everyday routines. A lot of our clients' experience anxiety on a much higher level than most people, due to trauma, stress of an illness, stress buildup, personality types, and many other reasons. When this occurs medications and therapy are great ways to help relieve the level of anxiety and process what the source of the anxiety. As providers we can also learn the triggers of clients to help prepare them when stress rises, and learning the coping skills that can help get them through these times.

Some skills to suggest would be:

1. Count to ten
2. Talk to someone.
3. Breathing technique such as square breathing.

From more information on coping ideas please follow the link:
[71 Coping Skills: A List for Adults to Deal with Anxiety & Stress - Happier Human](#)



2023 Exceptional Employee Awards

We're thrilled to announce that our company recently celebrated the remarkable achievements of seven outstanding employees who have truly gone above and beyond. In a splendid evening of recognition and appreciation, Innovative Services hosted a special dinner and award presentation to honor these exceptional individuals. Their dedication, innovation, and unwavering commitment have not only helped us thrive but also set a shining example for all of us to follow. Congratulations to our seven winners: Stephanie Randt, McKenzy Hopkins, Destinee Allen-Fisher, Shanice Burnett, Shirley Smith, Emily Deyo, and Nicole Rice. Thank you for being an essential part of our success story!

